

# ParentsNext Service Delivery Plan Cairns



Here at APM we deliver the ParentsNext program on behalf of the Australian Government across North Queensland, South Australia and Victoria.

A unique program specifically designed to assist parents and families, to discover their own individual pathways to further education, training or employment. If there's a specific job you're interested in, we'll help you find out how to get there, and support you when you feel ready to take that next step.

Our teams are very familiar with the Cairns region having spent over 10 years, assisting more than 11,000 people to increase their independence, build work readiness and find employment.

When you visit our teams in our full time site in Cairns and our outreach site in Atherton you'll find spaces with private interview rooms, couches, free Wi-Fi, on-site computers where you can undertake research, or start some online study, a safe space for your kids to play in and fresh fruit bowls on the ready, while you take some time to focus on you.

#### **Our enterprise model is designed to:**

- Deliver services that are **individually tailored** to meet the needs of parents and their families
- Create a **safe environment** for parents and their children to meet and seek advice
- Make it **easier for parents** to re-enter the workforce or study

#### **Our community collaboration framework enables APM to:**

- Offer a range of services that will **deliver meaningful** outcomes for parents
- Work collaboratively with local employers and community to **create opportunities** for parents
- Provide more **options for parents** to connect with community and employers

#### **For participants, APM commits to:**

- Providing a space that is welcoming, accessible and safe for parents and their children.
- Providing access to interpreters as required.
- Facilitating group activities that connect you to other parents in your local area, such as playgroups, parent/child walking groups, peer support programs Delivering services that are focussed on meeting your individual needs and family circumstances. Treating parents as 'experts' in their own lives.
- Bringing our services to you, providing a venue where you feel more comfortable holding that initial meeting, somewhere more local to you e.g. a local community centre or mental health service you already attend.
- At your first appointment, we develop your participation plan which will identify your skills, interests, suitable job types, and areas you may need assistance with to get better prepared to re-enter the workforce.
- Tailoring future appointments to meet your needs, APM's Work Connect assessment provides an opportunity for you and your new consultant to tailor future appointments and support that meet your individual needs
- Continuing to strengthen our local community partnerships ensuring that parents and their families always have access to the most up to date resources and community networks closest to them. Including health, education, childcare, housing and meeting other parents local to you.

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## Contact us today

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