# **APM WorkCare**

Victorian locations and injury management staff profiles

# Referrals

Email: workcare@apm.net.au

**Phone:** 1300 967 522

**Updated:** August 2024



# **APM WorkCare Victorian locations**

#### Melbourne

ORP101A

Level 17, 300 Latrobe Street Melbourne Vic 3000

#### **Ballarat**

ORP101N

305 Dana Street Ballarat Vic 3350

#### **Bendigo**

**ORP1010** 

26/28 St Andrews Ave Bendigo Vic 3550

#### **Broadmeadows**

ORP101I

Level 3, 1100 Pascoe Vale Road Broadmeadows Vic 3047

#### **Camberwell**

ORP101L

G.02/277 Camberwell Road Camberwell Vic 3124

#### Cranbourne

ORP101H

Unit 13, 33-39 High Street Cranbourne Vic 3977

### **Dandenong**

**ORP101S** 

Shop 1-2 Walker Street Dandenong Vic 3175

#### **Epping**

ORP101T

725 High Street Epping Vic 3076

### Geelong

ORP101D

69-71 Moorabool Street Geelong Vic 3220

## **Hastings**

ORP101M

Shop 3, 37 Victoria Street Hastings Vic 3915

# Heidelberg

ORP101U

100b Mount Street Heidelberg Vic 3076

# Mornington

ORP101K

Suite 2, 311-313 Main Street Mornington Vic 3931

#### **Narre Warren**

ORP101W

Suite 3b, L2/58-60 Victor Crescent Narre Warren Vic 3805

### Ringwood

OTP101R

Suite 3, 41-43 Ringwood Street Ringwood Vic 3134

#### Sunshine

ORP101J

Suite 6, 2 Devonshire Road Sunshine Vic 3020

# **Traralgon**

ORP101Q

2/35 Church Street Traralgon Vic 3844

#### Werribee

ORP101V

54-58 Synnot Street Werribee Vic 3030



# **APM WorkCare injury management staff**

Contact name		Qualifications	Experience	Professional registration/ Services able to complete
	<b>Tom Kelly</b> Regional Manager VIC/TAS M: 0479 066 603	Occupational Therapist  Bachelor of Occupational Therapy  Masters Ergonomics, Health and Safety	15 years (10 years OR and 5 years in Employer Direct Early Intervention Programs)	• AHPRA
	Urmila Gokhale Branch Manager VIC Melbourne - Southeast M: 0457 308 415 *Speaks Hindi and Marathi	<ul> <li>Rehabilitation Counsellor</li> <li>Grad Dip in Rehabilitation Studies</li> <li>Grad Dip in Career Development</li> <li>Certificate IV in Training and Assessment</li> <li>Certificate IV in Occupational Health and Safety</li> <li>Bachelor of Architecture</li> </ul>	12 years OR + 10 years Job Seekers/Disability	<ul> <li>ASORC (Full) - 1842</li> <li>Comcare - 4668</li> <li>WorkSafe NES and OES TAC NE</li> <li>Registered National Panel of Assessors</li> <li>Speaks/writes fluent Hindi and Marathi</li> <li>Mental injury</li> <li>Silicosis</li> <li>Vocational counselling</li> <li>Motivational interviewing</li> </ul>
	Josh Bloom Team Manager VIC Melbourne - Central	Rehabilitation Counsellor  Graduate Diploma in Rehabilitation Studies Rehabilitation Counselling  Bachelor of Behavioural Sciences with Honours Psychology	5 years OR + 1 year Clinical	<ul> <li>ASORC - 12331 / Comcare - 6387</li> <li>WorkSafe VIC NES</li> <li>TAC NES</li> <li>WorkSafe TAS OES and NES</li> <li>MAIB OES and NES</li> <li>Complex Psych / Secondary Psych</li> <li>DVA</li> <li>Complex MI NES and RSS</li> </ul>



Contact name	2	Qualifications	Experience	Professional registration/ Services able to complete
				<ul><li>Vocational counselling</li><li>Motivational interviewing</li></ul>
	<b>Dr Samuel Bennett</b> Team Manager VIC Melbourne - Central/North	Osteopath  • Master of Health Science (Osteopathy)  • Bachelor of Clinical Science	2 years OR + 7 years Clinical	<ul> <li>AHPRA OST0002068847</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Ergonomic assessments including vehicle ergonomic assessments</li> <li>Complex physical claims</li> <li>Manual handling training</li> </ul>
	<b>Dr Nadia Russo</b> Team Manager VIC Melbourne - Southeast *Speaks Italian	Osteopath  • Master Public Health, Master Health Science (Osteopathy)  • Bachelor Science (Clinical)	1.5 years OR + 5.5 clinical	<ul> <li>AHPRA OST0002061676</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Ergonomic assessments including vehicle ergonomic assessments</li> <li>Speaks Italian</li> <li>OES claims</li> <li>Physical and psychological injury claims</li> </ul>
	Natalie Cappelletti Team Manager VIC Melbourne - North	Rehabilitation Counsellor  Bachelor of Health Sciences (Major in Rehabilitation Counselling)  Graduate Diploma in Rehabilitation Studies	3 years OR	<ul> <li>ASORC 12701</li> <li>TAC NE SE</li> <li>WorkSafe NES OES</li> <li>DVA</li> <li>Psychological and physical injuries</li> <li>Motivational interviewing skills</li> </ul>



Contact name		Qualifications	Experience	Professional registration/ Services able to complete
	Liam Wallace Team Manager VIC Melbourne - Central/South East	<ul> <li>Provisional Psychologist</li> <li>Bachelor of Psychology</li> <li>Graduate Diploma of Psychologist Science</li> <li>Diploma of Psychological Practice</li> </ul>	2.5 years OR + 2.5 clinical	<ul> <li>AHPRA PSY0002602112</li> <li>Comcare</li> <li>WorkSafe OES NES</li> <li>TAC NE</li> <li>Complex Psych / Secondary Psych</li> <li>OES and RSS</li> <li>Psychological Counselling; ACT, CBT, Motivational Interviewing</li> </ul>
	Chris Tosin National Lead Vocational Services VIC Melbourne - Southeast	Rehabilitation Counsellor  Bachelor of Health Sciences (Major in Rehabilitation Counselling)  Graduate Diploma in Rehabilitation Studies	8 years OR + 1 year Agent	<ul> <li>ASORC 11825</li> <li>TAC NE SE</li> <li>WorkSafe NES OES</li> <li>Comcare</li> <li>DVA</li> <li>Complex MI both NES/OES/RSS</li> </ul>
	David Puddy Employer Placement Manager VIC Melbourne - Southeast	<ul> <li>Employment Placement Manager</li> <li>Diploma of Business Management</li> <li>Cert IV Human Resource Operations</li> </ul>	7 years OR + 3 years Disability	<ul> <li>Employer brokerage for Vic WorkSafe, TAC, DVA accounts</li> <li>Mature workers</li> <li>Business coaching</li> <li>Motivational interview skills</li> <li>Alternative career guidance</li> <li>Transport</li> <li>Banking</li> <li>Finance and HR / recruiting industries</li> </ul>



Contact name	e	Qualifications	Experience	Professional registration/ Services able to complete
	Nhu Tran Employer Placement Manager VIC Melbourne - West *Speaks Vietnamese	<ul> <li>Employment Placement Manager</li> <li>Finance and Economics - RMIT</li> </ul>	1 year OR + 1 year Disability	<ul> <li>WorkSafe NES</li> <li>Employer brokerage for Vic WorkSafe, TAC, DVA accounts</li> <li>Speaks Vietnamese</li> <li>Vietnamese job seekers</li> <li>RTW/placement injury-type client</li> <li>Job seeking strategies for RTW</li> </ul>
	Stefan Leye Senior Rehabilitation Consultant VIC Melbourne - Central/North	<ul> <li>Exercise Physiologist</li> <li>Bachelor Exercise and Sport Science</li> <li>Master of Clinical Exercise Physiology</li> </ul>	1.5 years OR + 4 years clinical	<ul> <li>ESSA 17333</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Ergonomic assessments</li> <li>Comcare</li> <li>Complex physical &amp; mental injury claims</li> <li>Manual handling training</li> <li>FCE</li> </ul>
	Rachael Telfer Senior Rehabilitation Consultant VIC Melbourne - North	Exercise Physiologist	1 years OR + 6 years clinical	<ul> <li>ESSA 15024</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Comcare</li> <li>Standard and vehicle ergonomic assess</li> <li>Complex physical injury rehab</li> <li>Lower limb and back injuries</li> <li>FCEs and WSA</li> <li>Early rehab injury</li> <li>Manual handling training</li> <li>Physical injury and mental injury OES</li> </ul>



Contact name	•	Qualifications	Experience	Professional registration/ Services able to complete
	<b>Dr Caitlin Parker</b> Senior Rehabilitation Consultant VIC Melbourne - Southeast	Osteopath  • Master of Health Science (Osteopathy)  • Bachelor of Science (Osteopathy)  • Bachelor of Exercise Science	1 year OR + 2 years clinical and 5 years Aged Care	<ul> <li>AHPRA OST0002430246</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Standard and vehicle ergonomic assess</li> <li>Physical injury claims</li> <li>OES claims</li> </ul>
	Dr Nicholas Crameri Senior Rehabilitation Consultant VIC Melbourne - West	Osteopath  • Bachelor of Clinical Science (Osteopathy)  • Master of Clinical Science (Osteopathy)	1 year OR + 7 years Clinical	<ul> <li>AHPRA OST0002061122</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Standard and vehicle ergonomic assess</li> <li>WSA</li> <li>Physical injury and mental injury OES</li> <li>Trades worker industry assessments</li> <li>Complex claims</li> <li>Post-fracture management</li> <li>Post-surgical management</li> </ul>
	Dr Tammy Tran Senior Rehabilitation Consultant VIC Melbourne - West *Speaks Vietnamese	Osteopath  Bachelor of Health Sciences  Bachelor of Applied Science (Osteopathy)	1 year OR + 5 years Clinical	<ul> <li>AHPRA OST0002218118</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Standard and vehicle ergonomic assess</li> <li>OES claims</li> <li>Physical and psychological injury claims</li> </ul>



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	Ester John Senior Rehabilitation Consultant VIC Melbourne - West	<ul> <li>Rehabilitation Counsellor</li> <li>Bachelor of Health Sciences (Major in Rehabilitation Counselling)</li> <li>Graduate Diploma in Rehabilitation Studies</li> </ul>	3 years OR	<ul> <li>ASORC 12750</li> <li>TAC NE</li> <li>WorkSafe NES</li> <li>Comcare</li> <li>DVA</li> <li>Complex MI both NES/OES/RSS</li> <li>Vocational counselling</li> </ul>
	Patrick Allen Senior Rehabilitation Consultant VIC Melbourne - Southeast	Exercise Physiologist     Bachelor of Exercise and Sports     Science     Master of Clinical Exercise Physiology	2.5 years OR	<ul> <li>ESSA 37410</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Ergonomic assessments</li> <li>Comcare, ORAMS</li> <li>Complex physical injury claims</li> <li>Early intervention services</li> </ul>
	Amrit Jaswal Senior Rehabilitation Consultant VIC Melbourne - North *Speaks Punjabi	Rehabilitation Counsellor     Bachelor of Health Sciences (Major in Rehabilitation Counselling)     Graduate Diploma in Rehabilitation Studies	2.5 years OR	<ul> <li>ASORC 12791</li> <li>TAC NE</li> <li>WorkSafe NES</li> <li>Speaks Punjabi</li> <li>Silicosis workers</li> <li>Complex physical and mental injury</li> <li>GPCC upgrades</li> </ul>



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	Natasha Popovic Senior Rehabilitation Consultant VIC Melbourne - North/West *Speaks Serbian	<ul> <li>Rehabilitation Counsellor</li> <li>Bachelor of Health Sciences (Major in Rehabilitation Counselling)</li> <li>Master of Health Sciences (Major in Rehabilitation Counselling)</li> </ul>	2 years OR	<ul> <li>ASORC 12516</li> <li>TAC NE</li> <li>WorkSafe NES</li> <li>Speaks Serbian</li> <li>Physical and mental injury NES</li> <li>Motivational counselling</li> </ul>
	Ali El Souki Senior Rehabilitation Consultant VIC Melbourne - West *Speaks Arabic	<ul><li>Physiotherapist</li><li>Bachelor of Physiotherapy</li><li>Bachelor of Exercise and Sports Science</li></ul>	2 years OR + 4 years clinical	<ul> <li>AHPRA PHY0002297617</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>Comcare</li> <li>Complex physical claims</li> </ul>
	Mac Renshaw Senior Rehabilitation Consultant VIC Melbourne - Southeast	<ul> <li>Exercise Physiologist</li> <li>Master of Clinical Exercise Physiology</li> <li>Bachelor of Exercise and Sports Science</li> </ul>	2.5 years OR	<ul> <li>ESSA: 23425</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>Comcare, ORAMS</li> <li>Complex OES claims and PTSD claims</li> <li>Physical and mental injury claims</li> <li>Musculoskeletal injuries</li> <li>Traumatic brain injuries</li> </ul>



Contact name		Qualifications	Experience	Professional registration/ Services able to complete
	Tom Eaton Senior Rehabilitation Consultant VIC Melbourne - North	<ul> <li>Exercise Physiologist</li> <li>PhD - Sport Science</li> <li>Master of Clinical Exercise Physiology</li> <li>Bachelor of Exercise and Sports Science (Honours)</li> </ul>	1 years OR + 1.5 years Clinical	<ul> <li>ESSA: 3496</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Standard and vehicle ergonomic assess</li> <li>WSA</li> <li>Functional capacity evaluations</li> <li>Complex physical injury rehab</li> <li>Lower back</li> <li>Upper limb rehab</li> <li>Manual handling training</li> <li>Physical injury and mental OES</li> </ul>
	Melissa De Donato Lead Consultant VIC Melbourne - North	<ul> <li>Rehabilitation Counsellor</li> <li>Post Graduate Certificate in Rehabilitation Counselling</li> <li>Bachelor of Arts (Psychology &amp; Humanities)</li> </ul>	7 years OR + 13 years Disability	<ul> <li>ASORC 11300</li> <li>WorkSafe OES, NES</li> <li>TAC SE NE</li> <li>Comcare</li> <li>DVA</li> <li>Complex NES mental injury cases</li> <li>GPCC upgrades</li> <li>Motivational interviewing</li> <li>Mature aged workers</li> </ul>
	Catherine Serle Lead Consultant VIC Melbourne - Geelong	<ul> <li>Physiotherapist</li> <li>Bachelor of Exercises Science</li> <li>Master of Physiotherapy Practice</li> </ul>	3 years OR + 6 years Clinical	<ul> <li>AHPRA PHY0002002261</li> <li>WorkSafe OES, NES</li> <li>TAC SE NE</li> <li>Physical and Mental injury claims</li> <li>Ergonomic assessments</li> <li>Knee injuries</li> </ul>



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	<b>Brandon Sutton</b> Rehabilitation Consultant VIC Melbourne - North	<ul> <li>Exercise Physiologist</li> <li>Master of Clinical Exercise Physiology</li> <li>Bachelor of Exercise and Sports Science</li> </ul>	1 year OR	<ul> <li>ESSA: 33813</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Ergonomic assessments</li> <li>Physical injury claims</li> <li>OES claims</li> </ul>
	<b>Lauren Smyrnis</b> Rehabilitation Consultant VIC Melbourne - North	<ul> <li>Rehabilitation Counsellor</li> <li>Post Graduate Dip in Rehab Counselling</li> <li>Bachelor of Health Sciences Major in Health Promotion</li> </ul>	1 year OR	<ul> <li>ASORC 13215</li> <li>TAC NE</li> <li>WorkSafe NES</li> <li>Physical and mental injury NES</li> <li>Motivational counselling</li> </ul>
	Penny Webster Rehabilitation Consultant VIC	<ul> <li>Provisional Psychologist</li> <li>Cert Professional, AHRI (r't'd)</li> <li>PhD (Uni Melb) Applied Conflict Theory, examining workplace responses to complaints of bullying.</li> <li>M. Comm. (Uni Melb) Industrial Relations and Human Resource Management</li> <li>Bachelor of Social Science (SCU) Organisational development.</li> <li>Advanced Cert. Welfare</li> </ul>	20 years	<ul> <li>Fellow Resolution Institute Registration no. 56437</li> <li>WorkSafe Facilitated Discussion</li> </ul>



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	Ellie Flanigan Rehabilitation Consultant VIC Melbourne - North/West	Rehabilitation Counsellor  Bachelor of Psychological Science  Master of Rehabilitation Counselling and Mental Health	1 year OR	<ul> <li>ASORC</li> <li>TAC NE</li> <li>WorkSafe NES</li> <li>Psychological and physical injuries</li> <li>Motivational interviewing</li> <li>All age workers</li> </ul>
	Fetima Saad Rehabilitation Consultant VIC Melbourne - North/West *Speaks Arabic	<ul> <li>Rehabilitation Counsellor</li> <li>Post Graduate Dip in Rehab Counselling</li> <li>Bachelor of Health Sciences (Majoring in Rehabilitation Counselling)</li> </ul>	1 year OR	<ul> <li>ASORC</li> <li>WorkSafe NES</li> <li>TAC NE JUA</li> <li>Younger workers</li> <li>Psychological and physical injuries</li> <li>Motivational interviewing skills</li> </ul>
	Amy Kane Rehabilitation Consultant VIC Melbourne - Southeast	<ul> <li>Exercise Physiologist</li> <li>Masters of Clinical Exercise Physiology</li> <li>Bachelor of Exercise and Sports         <ul> <li>Science</li> </ul> </li> </ul>	<1 year	<ul> <li>ESSA: 38790</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>Physical injury claims</li> <li>OES claims</li> </ul>
	<b>Daniel Bailey</b> Rehabilitation Consultant VIC Melbourne - East/Southeast	<ul> <li>Osteopath</li> <li>Master of Health Science (Osteopathy)</li> <li>Bachelor of Science (Osteopathy)</li> <li>Bachelor of Arts (Behavioural Studies)</li> </ul>	<1 year OR + <1 year clinical	<ul> <li>AHPRA OST0002435622</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>OES claims</li> </ul>



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Vireak Thy Rehabilitation Consultant VIC Melbourne - South East *Speaks Cambodian/ Khmer	<ul><li>Social Worker</li><li>Master of Social Work</li><li>Bachelor of Social Science</li></ul>	<1 year OR + 3 years Disability	<ul> <li>AASW Member ID: 665218</li> <li>WorkSafe OES</li> <li>Psychological injuries</li> <li>Social outreach</li> <li>Mature workers</li> </ul>
Damian Berenato Rehabilitation Consultant VIC Melbourne - Southeast	Osteopath  • Master Health Science (Osteopathy)  • Bachelor Science (Clinical)	<1 year OR + 7 years clinical	<ul> <li>OST0002063388</li> <li>WorkSafe OES</li> <li>TAC SE NE</li> <li>Standard and vehicle ergonomic assess</li> <li>Upper and lower limb rehab</li> <li>Complex physical injury rehab</li> <li>WSA and vehicle ergos</li> <li>Manual handling training</li> <li>Physical injury OES</li> </ul>
Eren Yondemli Rehabilitation Consultant VIC Melbourne - North/West	Master of Health Science (Osteopathy).     Bachelor of Science (Osteopathy)	<1 year OR + 2.5 years Clinical	<ul> <li>OST0002432933</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>OES claims</li> <li>Vehicle assessments</li> <li>Physical injury claims</li> </ul>



Contact name		Qualifications	Experience	Professional registration/ Services able to complete
	Ishika Malhotra Kumar Rehabilitation Consultant VIC Melbourne - North *Speaks Hindi and Punjabi	<ul> <li>Rehabilitation Counsellor</li> <li>Current: Master of Counselling, Rehabilitation and Mental Health</li> <li>Post Graduate Diploma in Rehabilitation Counselling and Mental Health</li> <li>Bachelor of Psychological Sciences</li> </ul>	<1 year OR	<ul> <li>ASORC 14057</li> <li>WorkSafe NES</li> <li>TAC NE JUA</li> <li>RTW/placement injury-type client</li> <li>Jobseeking strategies for RTW</li> </ul>
	Annabelle Johnstone- Dougall Rehabilitation Consultant VIC Melbourne - North	Exercise Physiologist     Bachelor of Exercise and Sports     Science with a Major in Clinical     Exercise Physiology (Class I Hons)	5 years of clinical and 3 years OR	<ul> <li>ESSA 37142</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>Comcare</li> <li>DVA</li> <li>Physical injury and mental injury OES</li> <li>WSA</li> <li>Complex claims</li> </ul>
	<b>Tony Herbert</b> Rehabilitation Consultant VIC Melbourne - Ballarat	<ul> <li>Provisional Psychologist</li> <li>Bachelor of Arts (Psychology)</li> <li>Post Graduate Diploma of Psychology</li> <li>Master of Professional Psychology</li> </ul>	< 1 year OR and 1 year clinical	<ul> <li>AHPRA PSY0002636776</li> <li>Complex claims</li> <li>Comcare</li> <li>WorkSafe OES/ NES/ RSS</li> <li>Psychological Counselling</li> <li>Complex Psych / Secondary Psych</li> </ul>



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Linh Bui Rehabilitation Consultant VIC Melbourne – Southeast *Speaks Vietnamese	<ul> <li>Physiotherapist</li> <li>Bachelor of Physiotherapy (Honours)</li> <li>Sports Physiotherapy Level 1 Course (Australian Physiotherapy Association)</li> </ul>	1 years clinical	<ul> <li>AHPRA PHY0002756444</li> <li>WorkSafe OES</li> <li>TAC SE</li> <li>Ergonomic assessments</li> <li>Complex physical claims</li> </ul>

