

# APM WorkCare

## New South Wales and Australian Capital Territory locations and staff profiles

### Referrals

**Email:** [workcare@apm.net.au](mailto:workcare@apm.net.au)

**Phone:** 1300 967 522

Updated: October 2023



# APM WorkCare NSW locations

## **Campbelltown**

Ground Floor Shop 1  
167-169 Queen Street  
Campbelltown NSW 2560

**Phone:** 1300 967 522

## **Canberra**

Level 1 Suite 1.02  
54 Marcus Clarke Street  
Canberra ACT 2601

**Phone:** 1300 967 522

## **Dee Why**

Unit 3b 32 Fisher Road  
Dee Why NSW 2099

**Phone:** 1300 967 522

## **Maitland**

Suite 1G  
395 High Street  
Maitland NSW 2320

**Phone:** 1300 967 522

## **Parramatta**

Suite 4 Ground Floor  
1-3 Fitzwilliam Street  
Parramatta NSW 2150

**Phone:** 1300 967 522

## **Newcastle**

Unit 1A Hunter Street  
Newcastle West NSW 2302

**Phone:** 1300 967 522

## **Sydney**

Suite 2 Suite 201  
56 Clarence Street  
Sydney NSW 2000

**Phone:** 1300 967 522

## **Tweed Heads South**

Shops 11 & 12  
2-8 Blundell Boulevard  
Tweed Heads South NSW 2486

**Phone:** 1300 967 522

## **Wollongong**

Level 3, Area 2, 43 Burelli Street  
Wollongong NSW 2500

**Phone:** 1300 967 522


**NSW and ACT profiles**



**Email:** [workcare@apm.net.au](mailto:workcare@apm.net.au) **Phone:** 1300 967 522


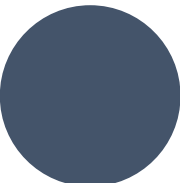






## APM WorkCare NSW injury management staff


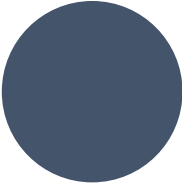

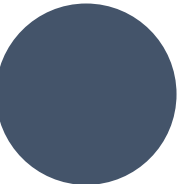
Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Ben Humphreys</b> Regional Manager NSW/ACT M: 0473 243 729</p>	<p><b>Rehabilitation Counsellor</b></p> <ul style="list-style-type: none"> <li>• B.A. Psychology</li> <li>• Post Grad Dip (Psychology)</li> </ul>	<p>ASORC – Full Member: (12037)</p>	<ul style="list-style-type: none"> <li>• Over eight years of experience as a rehabilitation counsellor with a focus on promoting the Health Benefits of Good Work.</li> <li>• Extensive background in managing occupational rehabilitation teams for seven years.</li> <li>• Expertise in providing clinically guided counselling interventions, comprehensive occupational rehabilitation across various insurance schemes, and offering training in mental health, leadership, work health and safety, and injury prevention.</li> </ul>
 <p><b>Elzanne Schipper</b> Senior Rehabilitation Consultant NSW</p>	<p><b>Occupational Therapist</b> BOccTher (UP)</p>	<p>AHPRA Registered Occupational Therapist (OCC0002648033)</p>	<ul style="list-style-type: none"> <li>• Over eight years of experience as an occupational therapist, specialising in holistic biopsychosocial rehabilitation principles across diverse insurance schemes.</li> <li>• Proactively involved in individualised return to work plans, ensuring effective communication with all key stakeholders.</li> <li>• Proficient in conducting a wide range of assessments including workplace, ergonomic, functional, and activities of daily living assessments.</li> <li>• Additionally, experienced in medico-legal assessments and accessibility audits, with expertise in upper limb therapy and fitness to drive assessments. Advocates for the Health Benefits of Good Work.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Juliet Vesely</b> Senior Rehabilitation Consultant NSW</p>	<p><b>Exercise Physiologist</b> B. Exercise Physiology</p>	<p>Exercise Sports Science Australia (ESSA)</p>	<ul style="list-style-type: none"> <li>• Helping people return to independence, life and work through good communication, planning and goal setting.</li> <li>• Case management services for physical injury. Completing workplace and ergonomic assessments, utilising my strong understanding of biomechanics to implement strategies and education for injury management and prevention.</li> <li>• Understanding the whole person using a bio-psycho-social approach to injury management and rehabilitation.</li> <li>• Helping people understand complex medical information and proposed treatment plans so that they can make better informed decisions and take control of their recovery.</li> </ul>
 <p><b>Kate Doyle</b> Rehabilitation Consultant NSW M: 0437 540 041</p>	<p><b>Rehabilitation Counsellor</b></p> <ul style="list-style-type: none"> <li>• Master of Rehabilitation Counselling</li> <li>• Graduate Diploma in Human Services</li> <li>• Bachelor of Social Science (HR Development)</li> <li>• Certificate IV Trainer and Assessor</li> </ul>	<p>Rehabilitation Counselling Association of Australia (RCAA)</p>	<ul style="list-style-type: none"> <li>• Vocational rehabilitation and return to work support.</li> <li>• Case management, including psychological conditions.</li> <li>• Proactive and outcome focused case management.</li> <li>• Liaising with multidisciplinary support teams and multiple stakeholders.</li> <li>• Career transition and redeployment support.</li> <li>• Extensive knowledge of vocational education, workforce development and labour market issues.</li> <li>• Experience engaging, facilitating, and managing industry stakeholder groups (peak bodies, employers, unions and government).</li> </ul>

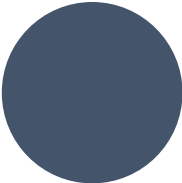
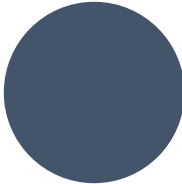
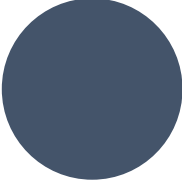
Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Orlaith O'Neill</b> Rehabilitation Consultant NSW</p>	<p><b>Physiotherapist</b> BSc. Physiotherapy</p>	<p>AHPRA Registered Physiotherapist (PHY0002638405)</p>	<ul style="list-style-type: none"> <li>• Over three years of professional experience as a physiotherapist.</li> <li>• Providing clinically guided, best practice interventions that promote holistic biopsychosocial rehabilitation.</li> <li>• Proactive involvement with client's respective individualised return to work, facilitated through essential collaborative communication with all key stakeholders.</li> <li>• Client education surrounding appropriate ergonomic set up for both workplace and work from home.</li> <li>• Ability to build rapport and manage competing stakeholder interests.</li> <li>• Promotion of the Health Benefits of Good Work.</li> </ul>
 <p><b>Priyanka Dulabh</b> Senior Rehabilitation Consultant NSW</p>	<p><b>Physiotherapist</b> BSc. Physiotherapy (UWC)</p>	<p>AHPRA Registered Physiotherapist (PHY0002631665)</p>	<ul style="list-style-type: none"> <li>• Over seven years of experience as a physiotherapist.</li> <li>• Providing assessments and treatments to clients presenting with various injuries and conditions.</li> <li>• Providing group therapy and individual rehabilitation classes, assisting clients to return to their highest functioning level.</li> <li>• Proactive approach with client's, their recovery and their return to activities of daily living.</li> <li>• Collaborating and communicating with the multidisciplinary team to provide clients with an all rounded, holistic treatment.</li> <li>• Ability to build a rapport with the client and other treating parties.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Jill Weekes</b> Lead Consultant NSW</p>	<p><b>Physiotherapist, Health and Wellness coach</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Applied Science (Physiotherapy)</li> <li>• Masters of Management</li> <li>• Health and Wellness Coaching</li> </ul>	<p>AHPRA Registered Physiotherapist</p>	<ul style="list-style-type: none"> <li>• Over 32 years of experience as a physiotherapist, specialising in evidence-based interventions for recovery and return to work.</li> <li>• Expertise in providing comprehensive care for individuals with complex physical and psychological injuries and illnesses.</li> <li>• Strong emphasis on building rapport, proactive communication with stakeholders, and conducting tailored workplace assessments, while advocating for the positive impact of work.</li> </ul>
 <p><b>Emily Wiechmann</b> Team Leader NSW</p>	<p><b>Rehabilitation Counsellor</b></p>	<p>ASORC Comcare registered</p>	<ul style="list-style-type: none"> <li>• Over 17 years of experience</li> </ul>
 <p><b>Megan Northey</b> Rehabilitation Consultant NSW</p>	<p><b>Exercise Physiologist</b> BAppSc (Exercise Physiology)</p>	<p>Exercise Sports Science Australia (ESSA) – Full Member (AES &amp; AEP) - 17735</p>	<ul style="list-style-type: none"> <li>• Worked in workers' compensation since 2017.</li> <li>• Skills and expertise in workplace assessments, medical case conferencing, return to work management and planning and functional capacity evaluation assessments.</li> <li>• Also experience and skilled in return to work coordination, ergonomic assessments, CTP Insurance schemes and Department of Veteran Affairs (DVA).</li> <li>• Appreciates the complexities of workplace injuries, both physical and psychological, and understands the importance of a collaborative approach with all stakeholders involved on a claim to achieve the desired outcome.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Jonathon Klusch</b> Rehabilitation Consultant NSW</p>	<p><b>Provisional Psychologist</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Biochemistry</li> <li>• Master of Nutrition</li> <li>• Master of Psychology</li> </ul>	<p>AHPRA Provisional Psychologist – PSY0002596564</p>	<ul style="list-style-type: none"> <li>• Experienced, all-encompassing care of individuals with wide-ranging complex physical and psychological injuries and illnesses.</li> <li>• Providing evidence-based, best-practice physical and psychological interventions that promote improvements to the client’s health and RTW.</li> <li>• Delivering biopsychosocial health coaching to clients across Australia to improve their overall wellbeing and quality of life.</li> </ul>
 <p><b>Adrian Tsopanis</b> Rehabilitation Consultant NSW</p>	<p><b>Exercise Physiologist</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Health Science (Sports and Exercise)</li> <li>• Masters of Clinical Exercise Physiology</li> </ul>	<p>ESSA</p>	<ul style="list-style-type: none"> <li>• Over one year of professional experience as a rehabilitation consultant with APM.</li> <li>• Ability to build and keep rapport with stakeholders on a case.</li> <li>• Four months clinical experience with clients who have sustained musculoskeletal based injuries.</li> </ul>
 <p><b>James Mee</b> Branch Manager Rehabilitation Consultant NSW</p>	<p><b>Rehabilitation Counsellor Registered Nurse (Division 1)</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Science (Nursing)</li> <li>• Master of Business Administration</li> <li>• Diploma Rehabilitation Counselling</li> </ul>	<ul style="list-style-type: none"> <li>• ASORC – Full Member (10566)</li> <li>• AHPRA Registration no NMW0001286299</li> </ul>	<ul style="list-style-type: none"> <li>• Achieve positive outcomes for complex long-standing claims with concurrent physical and psychological presentations.</li> <li>• Provision of occupational rehabilitation across workers’ insurance, CTP, life insurance, Comcare and DVA schemes.</li> <li>• Development and provision of market-leading return to work planning, functional reviews and case conferencing to ensure a safe and durable RTW.</li> <li>• Understanding of business-to-business relationship management, business development, and account management.</li> <li>• Ability to build rapport and manage competing stakeholder interests.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Gillian Mee</b> Senior Rehabilitation Consultant NSW</p>	<p><b>Rehabilitation Counsellor Registered Nurse (Division 1)</b></p> <ul style="list-style-type: none"> <li>• Post Graduate Diploma Rehabilitation Counselling</li> <li>• Registered General and Psychiatric Nurse</li> </ul>	<ul style="list-style-type: none"> <li>• AHPRA</li> <li>• ASORC</li> <li>• Comcare registered</li> </ul>	<ul style="list-style-type: none"> <li>• Over 30 years' professional experience as a rehabilitation counsellor.</li> <li>• Over 20 years' experience in managing occupational rehabilitation teams.</li> <li>• Promotion of the Health Benefits of Good Work practices.</li> <li>• Providing training to organisational customers in Work Health and Safety and Workplace Behaviour.</li> </ul>
 <p><b>Peta Roberts</b> Rehabilitation Consultant NSW</p>	<p><b>Occupational Therapist</b></p>	<ul style="list-style-type: none"> <li>• AHPRA</li> <li>• Comcare registered</li> </ul>	<ul style="list-style-type: none"> <li>• Over 26 years of experience</li> </ul>
 <p><b>Mel Potter</b> Rehabilitation Consultant NSW</p>	<p><b>Exercise Physiologist</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Exercise and Sport Science</li> <li>• Master of Clinical Exercise Physiology</li> </ul>	<ul style="list-style-type: none"> <li>• Accredited Exercise Physiologist, ESSA (44352)</li> <li>• Accredited Exercise Scientist, ESSA (44352)</li> <li>• Comcare Accredited</li> <li>• Mental Health First Aid</li> </ul>	<ul style="list-style-type: none"> <li>• Occupational rehabilitation assessment and ongoing management of physical injury cases to achieve return to work goals.</li> <li>• Provision of initial needs assessments, workplace assessment and ergonomic assessments.</li> <li>• Exposure to NSW Workers' Compensation Schemes.</li> <li>• Early Intervention Assessments and Early Intervention Programs.</li> </ul>
 <p><b>Mara Bennett</b> Rehabilitation Consultant NSW *Based in Brisbane</p>	<p><b>Physiotherapist</b></p>	<p>AHPRA Comcare registered</p>	<ul style="list-style-type: none"> <li>• Over four years of experience</li> </ul>



Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Maggie Arslan</b> Employment Consultant NSW</p>	<b>Employment Consultant</b>		<ul style="list-style-type: none"> <li>Over 10 years of experience</li> </ul>
 <p><b>Anthony Campbell</b> Rehabilitation Consultant NSW</p>	<b>Occupational Therapist</b>	AHPRA	<ul style="list-style-type: none"> <li>Over two years of experience</li> </ul>
 <p><b>Clare St George</b> Rehabilitation Consultant NSW</p>	<b>Rehabilitation Counsellor</b> Bachelor of Health Sciences (Honours), Majoring in Rehabilitation Counselling and Sports Counselling	<ul style="list-style-type: none"> <li>Comcare – Workplace Rehabilitation Provider Training</li> <li>Department of Defence – ADF Rehabilitation Program</li> <li>Department of Veteran Affairs – Rehabilitation Program</li> <li>Rehabilitation Counselling Association of Australasia Registration (ASORC), Number: 12720</li> </ul>	<ul style="list-style-type: none"> <li>Occupational rehabilitation assessment and ongoing management of both physical and psychological injury cases to achieve return to work goals.</li> <li>Experience with working within workers compensation schemes and third-party motor accident insurers.</li> <li>Exposure to NSW, and ACT Workers' Compensation Schemes.</li> <li>Psychological worksite assessments and development of graded return to work programs for a combination of psychological and physical injuries/conditions.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Ryan McLennan</b> Rehabilitation Consultant NSW</p>	<p><b>Exercise Physiologist</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Exercise Science</li> <li>• Master of Clinical Exercise Physiology</li> </ul>	<p>ESSA – Full Member (22081)</p>	<ul style="list-style-type: none"> <li>• Over two years of professional experience as an exercise physiologist.</li> <li>• Facilitating exercise in clients with a wide range of disabilities.</li> <li>• Understanding of the workers' compensation scheme from both an exercise physiologist, and rehabilitation consultant perspective.</li> <li>• Strong communication skills with all stakeholders to facilitate an amicable return to work process with all parties.</li> </ul>

## APM WorkCare ACT locations

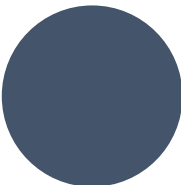

### Canberra

Level 1 Suite 1.02  
54 Marcus Clarke Street  
Canberra ACT 2601  
**Phone:** 1300 967 522


## APM WorkCare ACT injury management staff

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Ben Humphreys</b> Regional Manager NSW/ACT M: 0473 243 729</p>	<p><b>Rehabilitation Counsellor</b></p> <ul style="list-style-type: none"><li>• B.A. Psychology</li><li>• Post Grad Dip (Psychology)</li></ul>	<p>ASORC – Full Member: (12037)</p>	<ul style="list-style-type: none"><li>• Over eight years of experience as a rehabilitation counsellor with a focus on promoting the Health Benefits of Good Work.</li><li>• Extensive background in managing occupational rehabilitation teams for seven years.</li><li>• Expertise in providing clinically guided counselling interventions, comprehensive occupational rehabilitation across various insurance schemes, and offering training in mental health, leadership, work health and safety, and injury prevention.</li></ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Jung Chung</b> Lead Consultant ACT</p>	<p><b>Rehabilitation Counsellor and Occupational Therapist</b></p> <ul style="list-style-type: none"> <li>• Master of OT</li> <li>• Graduate Diploma in Rehabilitation Counselling</li> <li>• Bachelor of Health Science (Physio)</li> <li>• Mental Health First Aid</li> <li>• Physical Work Performance Evaluation</li> <li>• Ergo science</li> </ul>	<ul style="list-style-type: none"> <li>• Australian Health Practitioner Regulation Agency, registration Number: OCC0002074926</li> <li>• Comcare – Workplace Rehabilitation Provider Training, Comcare Number: 2050</li> <li>• Rehabilitation Counselling Association of Australasia Registration, Number: 268</li> <li>• DVA Rehabilitation Provider</li> </ul>	<ul style="list-style-type: none"> <li>• Case management: Provision of workplace rehab and complex case management services for both compensable and non-compensable injuries/ conditions and physical and psychological injuries.</li> <li>• Experience: Extensive experience working within Comcare, ACT and NSW Workers' Compensation.</li> <li>• Management: Development and delivery of group and individual manual handling, ergonomic, injury management and risk management programs.</li> <li>• Assessments: Provision of early intervention assessments and programs. Initial needs, ADL, workplace, ergonomic, vocational assessments and counselling, functional assessments, re-deployment services, motivational interviewing and psychological counselling.</li> </ul>
 <p><b>Kevin Phang</b> Lead Consultant ACT</p>	<p><b>Exercise Physiologist</b></p> <p>Bachelor of Exercise Physiology and Rehabilitation</p>	<ul style="list-style-type: none"> <li>• ESSA Accredited Exercise Physiologist (ESSAM AEP - 29470)</li> <li>• Comcare Accredited</li> </ul>	<ul style="list-style-type: none"> <li>• Occupational rehabilitation assessment and management of cases to achieve RTW goals.</li> <li>• Exposure to NSW and ACT Workers' Compensation Schemes.</li> <li>• Case management and RTW planning.</li> <li>• Barrier and RTW goal identification, with recommendations for strategies to overcome and ability to work collaboratively to achieve medically suitable and sustainable work outcomes.</li> <li>• Initial needs assessments, activities of daily living assessments, workplace assessment, ergonomic assessments.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Dheisha Pillay</b> Lead Consultant ACT</p>	<p><b>Occupational Therapist</b></p>	<p>ESSA Comcare registered</p>	<ul style="list-style-type: none"> <li>Over 10 years of experience</li> </ul>
 <p><b>Giuliana Peric</b> Senior Rehabilitation Consultant ACT</p>	<p><b>Exercise Physiologist</b> Bachelor of Exercise Physiology and Rehabilitation</p>	<ul style="list-style-type: none"> <li>Accredited Exercise Physiologist, ESSA</li> <li>Accredited Exercise Scientist, ESSA</li> <li>Comcare – Workplace Rehabilitation Provider Training, number: 6807</li> <li>International FCE System Licence, WorkHab</li> </ul>	<ul style="list-style-type: none"> <li>Occupational rehabilitation assessment and ongoing management of physical and injury cases to achieve return to work goals.</li> <li>Provision of initial needs assessments, workplace assessment, ergonomic assessments and functional capacity evaluations.</li> <li>Exposure to NSW and ACT Workers' Compensation Schemes.</li> <li>Early Intervention Assessments and Early Intervention Programs.</li> </ul>
 <p><b>Diane Schmerling</b> Senior Rehabilitation Consultant ACT</p>	<p><b>Senior Rehabilitation Counsellor</b></p> <ul style="list-style-type: none"> <li>B.A. Psychology (Hons)</li> <li>M.A Clinical Psychology</li> </ul>	<ul style="list-style-type: none"> <li>ASORC – Full Member (11940)</li> <li>Comcare Accredited</li> </ul>	<ul style="list-style-type: none"> <li>Complex case management experience.</li> <li>Transitional counselling and Integrated adjustment to injury counselling.</li> <li>Biopsychosocial assessments including resilience, psych functional capacity evaluations.</li> <li>Motivational interviewing and counselling.</li> <li>Mental health support.</li> <li>Care plans incl goal setting, collaboration, review.</li> <li>Complex case management specifically for veterans, ADF, DFAT, and various insurers.</li> <li>Personal and professional knowledge of lifestyle factors and experience of ADF personnel.</li> <li>Vocational counselling/assessments.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Emma Chambers</b> Senior Consultant ACT</p>	<p><b>Rehabilitation Counsellor</b></p> <ul style="list-style-type: none"> <li>Bachelor of Health Sciences, Majoring in Rehabilitation Counselling</li> <li>Graduate Diploma in Rehabilitation Counselling</li> </ul>	<ul style="list-style-type: none"> <li>Comcare – Workplace Rehabilitation Provider Training, Comcare Number: 6591</li> <li>Rehabilitation Counselling Association of Australasia Registration (ASORC), Number: 12323</li> </ul>	<ul style="list-style-type: none"> <li>Occupational rehabilitation assessment: Ongoing management of both physical and psychological injury cases to achieve return to work goals.</li> <li>Experience working within workers' compensation schemes and third-party motor accident insurers.</li> <li>Exposure to VIC, NSW, NT and ACT Workers' Comp.</li> <li>Delivery: Psychological worksite assessments and development of graded RTW programs for psychological and physical injuries/conditions.</li> <li>Initial assessments: Redeployment services including vocational assessments, transferrable skills analyses, labour market research, delivery of vocational counselling and motivational interviewing techniques to achieve RTW goals collaboratively with clients.</li> </ul>
 <p><b>Tracey Holshausen</b> Senior Consultant ACT</p>	<p><b>Occupational Therapist</b></p> <p>Bachelor of Science in Occupational Therapy</p>	<ul style="list-style-type: none"> <li>Registered Occupational Therapist with AHRPA (OCC0002592237)</li> <li>Comcare Accredited</li> </ul>	<ul style="list-style-type: none"> <li>Assessments: Occupational rehabilitation assessment and management of cases to achieve return to work goals. Exposure to NSW and ACT Workers' Compensation Schemes.</li> <li>Management: Case management and RTW planning, barrier and RTW goal identification, with recommendations for strategies to overcome and ability to work collaboratively to achieve medically suitable and sustainable work outcomes.</li> <li>Initial needs assessments: ADL, workplace and ergonomic assessments. Provision of early intervention assessments and programs.</li> </ul>

Contact name	Qualifications	Professional affiliation and registration	Skills and experience
 <p><b>Madi Sternbeck-Ansell</b> Senior Consultant ACT</p>	<p><b>Exercise Physiologist</b></p> <ul style="list-style-type: none"> <li>• Bachelor of Sports Coaching and Exercise Science</li> <li>• Master of Exercise Physiology and Rehabilitation</li> <li>• Eating Disorder Recovery Coach</li> <li>• NLP Practitioner</li> </ul>	<ul style="list-style-type: none"> <li>• Professional Affiliation and Registration with ESSA</li> <li>• Comcare Accredited</li> </ul>	<ul style="list-style-type: none"> <li>• Adaptability: Respond to changing needs and pivot the direction of a team or stakeholder when necessary.</li> <li>• Communication: Strong, verbal and written communication skills.</li> <li>• High integrity with an infectious positive attitude.</li> <li>• Experienced in negotiation and conflict resolution.</li> <li>• Effective and sensitive approach to clients from indigenous and culturally diverse backgrounds.</li> <li>• Proficient in managing escalated and complex claims.</li> <li>• Client centred strategic thinking and outcome focus.</li> <li>• Ability to think creatively and approach challenges from different perspectives.</li> <li>• A strong desire to achieve project objectives that meet the client's key criteria and satisfies the needs of all stakeholders.</li> </ul>